



March 27, 2014

## ECR Encryption Rejection

Dear Clients:

Problem with HFS Encryption Code may cause Rejection

We are aware of a problem with the way we are writing the encryption code to our 1728-94, 2088-92, 222-92 and 1984-99 files. This has resulted in numerous MAC rejections or requests for re-submission. If you are filing a cost report for one of these systems please send the created EC file and your HFS .MCR file to us for review prior to submission.

1728-94 HH123456.13A

2088-92 CM123466.13A

222-92 RF123456.13A

1984-99 HS123456.13A

If you have a rejection for this reason or request for resubmission, please contact us at [support@hfssoft.com](mailto:support@hfssoft.com) and attach your .mcr and EC files before resubmitting.

The problem is intermittent and has been a challenge to fix. After several tries and unfortunately some failed tests, we believe that we have isolated the issue and are working on a fix. We will notify you as soon as we have the fix ready for you to download.

We apologize for the problems and time this caused many of you.