



January 3, 2014

### **HFS Upgraded Server for Downloads**

Dear Clients:

We have upgraded our server that is used for downloading updates through our Check for Updates process. This will be implemented in our next update scheduled for Friday January 10, 2014. The upgrade should take care of the timeout issues that we have been experiencing lately due to increased volume.

The server has a new IP address. If your IT department had to whitelist our prior domain and/or IP address they will need to add this IP address. Please forward the link to the attached document to your IT department. [CLICK HERE](#) to be taken to our Trusted Sites and Proxy Exceptions document.

Of course if there are any questions or problems, please call or e-mail us and we will help through the transition.