



We received the following from the PS&R User Group and would like to forward this info to all users of the PS&R System. One major piece of this is for users that only go out and retrieve PS&R's once a year for cost report filing. The security questions and answers will not be transitioned over to the new EIDM so all users are recommended to update their passwords today and then when EIDM goes on line on or about February 9th, login and establish new security questions and answers in that system. Failure to not establish these security questions and answers in EIDM could cause headaches when cost reports are due as you will need to call the helpdesk to establish new passwords. We are highlighting this piece below and after that is the entire info recently sent to us.

While existing IACS accounts will be transitioned over for use in EIDM, security questions and answers currently established in IACS will NOT be a part of the migration. These questions are currently used to enable expired or forgotten password resets without having to contact the service desk, EUS (External User Services), for assistance. Upon successful login to the new EIDM account management system, you will be asked to establish new security questions and answers.

In light of this, it is strongly encouraged that all PS&R users login to their IACS account prior to January 30th, 2015 to change their password (The "Change Password" option can be found at the following location: <https://idm.cms.hhs.gov/idm/user/>). This will ensure that an individual will not have to contact EUS for assistance with their password change when EIDM is made available on February 9th, 2015.

Effective February 9th, 2015, the existing system for controlling access to the PS&R applications hosted by CMS - IACS (Individuals Authorized for Access to CMS Computer Systems) - will be replaced by EIDM (Enterprise Identity Management). Going forward, individuals seeking to create new accounts, manage their existing accounts, or log into PS&R and STAR will no longer use IACS, but will instead use EIDM. Existing IACS accounts will be converted into EIDM accounts, retaining the existing User ID, password, profile information, and access rights. The login page and profile management screens will look different, but the functionality provided by EIDM is the same as that provided by IACS. The addresses for PS&R (<https://psr-ui.cms.hhs.gov/psr-ui>) will not change as a result of this transition.

Between January 30th and February 8th, please note the following impacts due to the transition from IACS to EIDM:

1. Individuals will be unable to create new IACS accounts for accessing PS&R
2. Changes to existing IACS accounts will be allowed by the system, but none of these changes will be carried over to the new EIDM accounts (i.e. - Login, Change Password or Personal Information, or add/modify access to CMS applications, etc...)
3. Migration activities will take place ensuring that users with existing IACS accounts are transitioned over to the EIDM system
4. Access to PS&R and STAR will continue to be available using existing IACS accounts

The exact timeframe during which PS&R may be inaccessible as part of this transition is still TBD. A subsequent communication will be sent once this has been finalized.



While existing IACS accounts will be transitioned over for use in EIDM, security questions and answers currently established in IACS will **NOT** be a part of the migration. These questions are currently used to enable expired or forgotten password resets without having to contact the service desk, EUS (External User Services), for assistance. Upon successful login to the new EIDM account management system, you will be asked to establish new security questions and answers.

In light of this, it is strongly encouraged that all PS&R users login to their IACS account prior to January 30th, 2015 to change their password (The "Change Password" option can be found at the following location: <https://idm.cms.hhs.gov/idm/user/>). This will ensure that an individual will not have to contact EUS for assistance with their password change when EIDM is made available on February 9th, 2015.

Note: **DO NOT** register for a new User ID in EIDM prior to the transition as this will cause complications for your account.

For any users which have a domain whitelist in place (a list of allowed websites at your worksite), the following domains need to be added to that whitelist to allow access to EIDM profile management, the application's new login screen, etc:

eidm.cms.gov

portal.cms.gov

portal.cms.cmsnet ***CMSnet relevant for MAC Users only***

If at any point you are in need of support regarding your IACS / EIDM account, please contact EUS using the following information:

Contact Information	Hours of Operation
866-484-8049 866-523-4759 TTY/TDD eussupport@cgi.com https://eus.custhelp.com/	7am - 7pm EST

Additional information regarding the transition may be posted at CMS's IACS Information page: www.cms.gov/IACS